

Benefits Update: Delay in Coverage for Contraceptive Services & Prescriptions

For KentuckyOne Health employees that are covered under the medical and prescription drug benefit plan for 2014, a delay has occurred disrupting access to contraceptive prescription drug coverage as mandated by Health and Human Services (HHS) under the Women's Preventive Health Services Mandate. Please see the **attached FAQ** document for more background on this mandate and how it applies to you.

Prescription drug coverage for KentuckyOne Health employees is through Express Scripts Incorporated (ESI). As part of the HHS accommodation on providing contraceptive coverage for religious employers, ESI was expected to administer this coverage at no cost to you effective January 1, 2014. Due to ESI delays in setting up their system, employees and their dependents trying to fill contraceptive prescriptions were asked to pay the full cost of the prescription. ESI is working to resolve their system setup issues.

Employees and dependents who are eligible for this coverage will receive a separate prescription drug ID card directly from ESI by the middle of February. This card is only to be used if you would like contraceptive prescription drug coverage. Your CHI Medical Plan ID Card should be used for all other prescriptions and services. Once you have your ESI Contraceptive Prescription ID Card, please present this to the pharmacy and your contraceptive prescriptions covered under that plan will be processed at no cost to you.

ESI has confirmed that this free contraceptive coverage was effective 1/1/14 and that any cost incurred by either you or your dependent for filling prescriptions prior to receiving your ESI Contraceptive Prescription ID Card will be reimbursed in full to you. In order to receive a reimbursement, you will need to submit a paper claim reimbursement form with a copy of your receipt for that prescription to ESI. You will not be able to submit the paper claim reimbursement form until after you receive your ESI Contraceptive Prescription ID Card since the member ID will be different from your member ID on your Anthem/ESI ID card.

If you have any questions concerning your ESI Contraceptive Prescription ID Card or how to process a paper claim for reimbursement, please contact ESI's customer service at 800-987-7833 or call the HR/Payroll Connection Support Center at 888-450-9450 and ask to be transferred to your prescription drug insurance carrier, ESI.