

Note: Wait Times Computed using Desired Date and Create Date

Facility (Data On 6/1/14)	Total Appts Scheduled ¹	Appts Scheduled 30 Days or Under ²	Percent Appts Scheduled 30 Days or Under ³	Appts Scheduled Over 30 Days ⁴	Percent Appts Scheduled Over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL Greater Than 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31-60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵
(V01) (402) Togus, ME	47,518	44,372	93.38%	3,146	6.62%	93	12	42,821	10	1,551	2	1,236	0	724	0
(V01) (405) White River Junction, VT	29,345	27,753	94.57%	1,592	5.43%	118	5	26,430	4	1,323	1	608	0	479	0
(V01) (518) Bedford, MA	9,056	8,476	93.60%	580	6.40%	258	81	7,583	8	893	1	429	6	112	3
(V01) (523) VA Boston HCS, MA	96,150	92,582	96.29%	3,568	3.71%	171	342	88,596	92	3,986	28	1,952	47	850	14
(V01) (608) Manchester, NH	21,536	20,282	94.18%	1,254	5.82%	95	115	18,982	0	1,300	8	783	17	382	1
(V01) (631) VA Central Western Massachusetts HCS	28,641	24,740	86.38%	3,901	13.62%	68	99	23,046	62	1,694	11	1,563	20	1,167	6
(V01) (650) Providence, RI	38,044	35,846	94.22%	2,198	5.78%	168	263	34,058	62	1,788	182	1,358	13	477	0
(V01) (689) VA Connecticut HCS, CT	51,815	49,162	94.88%	2,653	5.12%	124	27	45,769	5	3,393	11	1,495	3	482	1
(V02) (528) Albany, NY	35,138	33,110	94.23%	2,028	5.77%	708	0	31,723	0	1,387	0	935	0	665	0
(V02) (528) Bath, NY	16,121	15,015	93.14%	1,106	6.86%	28	14	14,587	5	428	6	541	3	444	0
(V02) (528) Canandaigua, NY	20,165	19,194	95.18%	971	4.82%	49	7	18,138	1	1,056	5	669	0	210	1
(V02) (528) Syracuse, NY	52,298	47,377	90.59%	4,921	9.41%	311	78	44,448	33	2,929	16	2,693	28	1,206	0
(V02) (528) Western New York, NY	48,283	45,561	94.36%	2,722	5.64%	560	2	43,207	2	2,354	0	2,108	0	374	0
(V03) (526) Bronx, NY	23,779	22,452	94.42%	1,327	5.58%	58	1	21,064	1	1,388	0	1,097	0	186	0
(V03) (561) New Jersey HCS, NJ	44,084	39,796	90.27%	4,288	9.73%	280	65	36,893	37	2,903	17	2,736	6	1,176	2
(V03) (620) VA Hudson Valley HCS, NY	23,206	21,720	93.60%	1,486	6.40%	48	13	20,057	7	1,663	6	1,291	0	169	0
(V03) (630) New York Harbor HCS, NY	52,134	50,270	96.42%	1,864	3.58%	174	1	47,856	1	2,414	0	1,580	0	198	0
(V03) (632) Northport, NY	41,184	38,892	94.43%	2,292	5.57%	79	332	36,770	25	2,122	5	1,721	302	427	0
(V04) (460) Wilmington, DE	26,130	23,652	90.52%	2,478	9.48%	9	50	22,461	16	1,191	4	1,741	5	508	2
(V04) (503) Altoona, PA	31,150	30,019	96.37%	1,131	3.63%	156	20	29,038	15	981	3	653	2	344	0
(V04) (529) Butler, PA	25,109	24,869	99.04%	240	0.96%	30	4	24,585	4	284	0	156	0	32	0
(V04) (540) Clarksburg, WV	22,875	21,512	94.04%	1,363	5.96%	22	127	20,648	125	864	0	562	0	324	1
(V04) (542) Coatesville, PA	8,768	8,577	97.82%	191	2.18%	99	0	8,036	0	541	0	150	0	11	0
(V04) (562) Erie, PA	13,091	12,483	95.36%	608	4.64%	3	0	11,850	0	633	0	422	0	89	0
(V04) (595) Lebanon, PA	44,817	41,079	91.66%	3,738	8.34%	172	0	39,595	0	1,484	0	2,020	0	1,102	0
(V04) (642) Philadelphia, PA	64,704	56,838	87.84%	7,866	12.16%	332	347	52,204	93	4,634	78	3,467	96	2,363	43
(V04) (646) Pittsburgh, PA	70,568	66,482	94.21%	4,086	5.79%	235	13	63,996	11	2,486	2	2,370	0	1,106	0
(V04) (693) Wilkes-Barre, PA	28,036	27,140	96.80%	896	3.20%	122	1	26,041	1	1,099	0	483	0	201	0
(V05) (512) Baltimore HCS, MD	54,520	48,510	88.98%	6,010	11.02%	306	397	44,747	141	3,763	46	3,041	46	1,855	39
(V05) (613) Martinsburg, WV	40,442	38,017	94.00%	2,425	6.00%	65	57	35,547	25	2,470	17	1,506	2	550	6
(V05) (688) Washington, DC	43,701	38,854	88.91%	4,847	11.09%	585	540	34,298	183	4,556	166	3,523	191	1,129	0
(V06) (517) Beckley, WV	16,113	14,683	91.13%	1,430	8.87%	2	91	13,625	14	1,058	6	1,030	22	266	22
(V06) (558) Durham, NC	66,918	57,347	85.70%	9,571	14.30%	379	240	53,721	15	3,626	194	4,539	9	3,363	15
(V06) (565) Fayetteville, NC	47,693	34,899	73.17%	12,794	26.83%	646	549	30,796	45	4,103	40	5,062	75	5,720	55
(V06) (590) Hampton, VA	30,299	26,225	86.55%	4,074	13.45%	281	6	23,285	4	2,940	0	2,258	2	1,211	0
(V06) (637) Asheville, NC	37,639	33,530	89.08%	4,109	10.92%	62	0	30,944	0	2,586	0	2,075	0	1,167	0

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(V06) (652) Richmond, VA	66,738	58,282	87.33%	8,456	12.67%	313	74	54,368	39	3,914	26	4,388	5	2,405	2
(V06) (658) Salem, VA	45,085	40,829	90.56%	4,256	9.44%	79	125	38,746	27	2,083	0	2,045	27	1,557	17
(V06) (659) Salisbury, NC	85,019	75,203	88.45%	9,816	11.55%	423	127	70,954	12	4,249	12	4,902	29	2,721	15
(V07) (508) Atlanta, GA	117,244	103,958	88.67%	13,286	11.33%	7,163	1,204	97,844	1,029	6,114	96	6,690	73	5,014	6
(V07) (509) Augusta, GA	39,317	36,057	91.71%	3,260	8.29%	133	26	33,344	25	2,713	0	1,734	1	929	0
(V07) (521) Birmingham, AL	58,191	54,292	93.30%	3,899	6.70%	304	168	51,665	164	2,627	2	2,093	2	993	0
(V07) (534) Charleston, SC	46,063	40,716	88.39%	5,347	11.61%	320	0	38,759	0	1,957	0	2,951	0	1,729	0
(V07) (544) Columbia, SC	80,478	67,522	83.90%	12,956	16.10%	2,050	420	62,944	20	4,578	28	5,637	33	5,296	22
(V07) (557) Dublin, GA	23,714	20,350	85.81%	3,364	14.19%	304	6	18,855	2	1,495	0	2,349	1	627	3
(V07) (619) Central Alabama Veterans HCS, AL	34,169	27,810	81.39%	6,359	18.61%	163	358	25,438	75	2,372	91	3,128	69	1,717	108
(V07) (679) Tuscaloosa, AL	7,290	6,788	93.11%	502	6.89%	46	12	6,369	0	419	0	332	3	108	0
(V08) (516) Bay Pines, FL	122,046	111,300	91.20%	10,746	8.80%	604	176	105,535	62	5,765	46	5,501	16	2,710	12
(V08) (546) Miami, FL	59,877	52,375	87.47%	7,502	12.53%	269	819	48,552	416	3,823	84	3,980	59	2,189	104
(V08) (548) West Palm Beach, FL	68,443	65,275	95.37%	3,168	4.63%	194	30	63,147	14	2,128	1	1,693	7	1,020	2
(V08) (573) Gainesville, FL	162,753	137,955	84.76%	24,798	15.24%	2,891	4,143	127,272	721	10,683	716	12,270	1,004	8,842	449
(V08) (672) San Juan, PR	127,079	120,316	94.68%	6,763	5.32%	55	406	116,741	330	3,575	51	3,872	13	1,549	6
(V08) (673) Tampa, FL	107,261	94,927	88.50%	12,334	11.50%	231	665	89,991	148	4,936	216	4,831	46	4,232	44
(V08) (675) Orlando, FL	103,991	93,569	89.98%	10,422	10.02%	12	2,411	89,037	769	4,532	571	5,539	487	3,047	203
(V09) (581) Huntington, WV	24,553	21,665	88.24%	2,888	11.76%	41	31	20,146	7	1,519	11	2,053	9	720	4
(V09) (596) Lexington, KY	33,148	30,907	93.24%	2,241	6.76%	98	705	27,242	214	3,665	194	1,332	150	709	35
(V09) (603) Louisville, KY	49,230	45,844	93.12%	3,386	6.88%	177	572	43,654	404	2,190	44	1,804	57	614	15
(V09) (614) Memphis, TN	49,168	43,096	87.65%	6,072	12.35%	265	238	40,337	169	2,759	3	3,344	0	2,358	0
(V09) (621) Mountain Home, TN	69,118	62,024	89.74%	7,094	10.26%	106	1,221	59,726	270	2,298	300	2,959	145	2,611	91
(V09) (626) Middle Tennessee HCS, TN	125,229	112,345	89.71%	12,884	10.29%	495	4,240	108,453	501	3,892	284	4,387	821	3,935	782
(V10) (538) Chillicothe, OH	17,847	16,608	93.06%	1,239	6.94%	13	112	15,415	23	1,193	24	811	23	309	8
(V10) (539) Cincinnati, OH	42,599	38,297	89.90%	4,302	10.10%	67	33	36,669	20	1,628	7	2,107	1	928	3
(V10) (541) Cleveland, OH	70,802	64,938	91.72%	5,864	8.28%	254	0	59,800	0	5,138	0	4,946	0	750	0
(V10) (552) Dayton, OH	26,576	24,698	92.93%	1,878	7.07%	73	49	22,727	36	1,971	13	1,306	0	517	0
(V10) (757) Columbus, OH	38,160	33,308	87.29%	4,852	12.71%	124	22	30,449	0	2,859	21	3,617	0	805	1
(V11) (506) Ann Arbor, MI	51,383	45,311	88.18%	6,072	11.82%	1,158	390	42,970	160	2,341	60	2,855	42	1,936	26
(V11) (515) Battle Creek, MI	22,881	20,350	88.94%	2,531	11.06%	138	398	18,656	228	1,694	105	2,121	44	334	18
(V11) (550) Danville, IL	20,406	19,239	94.28%	1,167	5.72%	130	3	18,176	1	1,063	2	895	0	146	0
(V11) (553) Detroit, MI	44,579	40,153	90.07%	4,426	9.93%	246	418	38,750	333	1,403	14	2,542	31	1,131	9
(V11) (583) Indianapolis, IN	54,561	48,584	89.05%	5,977	10.95%	176	226	44,982	127	3,602	45	3,030	46	2,171	8
(V11) (610) Northern Indiana HCS, IN	30,664	27,776	90.58%	2,888	9.42%	66	1	25,403	0	2,373	0	2,122	0	483	0
(V11) (655) Saginaw, MI	30,052	28,402	94.51%	1,650	5.49%	115	99	26,799	47	1,603	33	1,187	11	323	8
(V12) (537) Jesse Brown VAMC (Chicago), IL	39,663	37,335	94.13%	2,328	5.87%	67	7	35,487	7	1,848	0	1,623	0	507	0

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(V12) (556) Captain James A Lovell FHCC	11,278	11,003	97.56%	275	2.44%	46	17	9,486	9	1,517	6	260	2	14	0
(V12) (578) Hines, IL	54,098	47,273	87.38%	6,825	12.62%	45	0	44,281	0	2,992	0	4,328	0	2,451	0
(V12) (585) Iron Mountain, MI	12,415	11,691	94.17%	724	5.83%	39	50	10,777	7	914	3	534	24	120	8
(V12) (607) Madison, WI	33,186	30,704	92.52%	2,482	7.48%	117	151	29,270	12	1,434	20	1,773	14	388	15
(V12) (676) Tomah, WI	16,325	15,449	94.63%	876	5.37%	32	63	14,883	24	566	8	561	19	222	9
(V12) (695) Milwaukee, WI	61,586	56,034	90.98%	5,552	9.02%	232	59	53,284	5	2,750	8	3,434	36	1,456	7
(V15) (589) Columbia, MO	61,835	58,999	95.41%	2,836	4.59%	53	5	57,501	4	1,498	0	1,397	1	557	0
(V15) (589) Eastern KS HCS, KS	38,033	34,709	91.26%	3,324	8.74%	94	17	32,932	17	1,777	0	1,863	0	1,109	0
(V15) (589) Kansas City, MO	36,056	31,994	88.73%	4,062	11.27%	11	353	29,911	190	2,083	24	2,070	41	1,117	40
(V15) (589) Wichita, KS	18,493	16,862	91.18%	1,631	8.82%	376	223	15,914	32	948	46	1,059	73	432	33
(V15) (657) Marion, IL	27,356	24,305	88.85%	3,051	11.15%	266	0	22,603	0	1,702	0	1,647	0	1,314	0
(V15) (657) Poplar Bluff, MO	11,766	10,641	90.44%	1,125	9.56%	103	2	9,845	1	796	0	865	0	196	1
(V15) (657) St. Louis, MO	63,482	56,777	89.44%	6,705	10.56%	1,335	57	51,832	24	4,945	4	2,768	10	1,129	14
(V16) (502) Alexandria, LA	28,092	24,556	87.41%	3,536	12.59%	233	666	22,661	151	1,895	38	1,776	324	1,231	28
(V16) (520) Gulf Coast HCS, MS	53,161	45,226	85.07%	7,935	14.93%	640	760	40,756	702	4,470	16	4,892	21	2,432	17
(V16) (564) Fayetteville, AR	43,221	39,744	91.96%	3,477	8.04%	136	157	37,211	24	2,533	33	2,004	35	849	27
(V16) (580) Houston, TX	117,886	108,342	91.90%	9,544	8.10%	454	684	103,756	683	4,586	1	4,322	0	3,197	0
(V16) (586) Jackson, MS	45,959	41,535	90.37%	4,424	9.63%	68	359	39,233	261	2,302	65	2,647	7	1,162	7
(V16) (598) Little Rock, AR	62,715	57,969	92.43%	4,746	7.57%	224	115	53,778	4	4,191	111	3,056	0	1,076	0
(V16) (623) Muskogee, OK	23,014	21,355	92.79%	1,659	7.21%	158	178	19,884	11	1,471	26	1,290	45	364	51
(V16) (629) New Orleans, LA	35,954	32,398	90.11%	3,556	9.89%	214	412	29,516	295	2,882	117	2,124	0	1,403	0
(V16) (635) Oklahoma City, OK	38,469	32,561	84.64%	5,908	15.36%	184	20	29,752	9	2,809	4	3,664	7	1,843	0
(V16) (667) Shreveport, LA	44,467	42,085	94.64%	2,382	5.36%	127	5	40,203	1	1,882	0	1,239	1	669	1
(V17) (549) Dallas, TX	102,478	87,816	85.69%	14,662	14.31%	274	214	81,830	7	5,986	1	8,094	47	4,590	85
(V17) (671) San Antonio, TX	59,009	53,993	91.50%	5,016	8.50%	812	5	50,734	5	3,259	0	3,715	0	1,130	0
(V17) (674) Temple, TX	92,144	80,586	87.46%	11,558	12.54%	440	68	74,759	28	5,827	15	6,981	16	2,967	7
(V17) (740) VA Texas Valley Coastal Bend HCS	18,709	15,695	83.89%	3,014	16.11%	499	100	14,813	71	882	6	971	4	517	0
(V18) (501) New Mexico HCS	46,022	39,744	86.36%	6,278	13.64%	197	693	35,819	589	3,925	63	2,964	9	2,181	27
(V18) (504) Amarillo, TX	21,265	20,006	94.08%	1,259	5.92%	33	20	19,004	11	1,002	8	832	1	291	0
(V18) (519) Big Spring, TX	10,430	9,093	87.18%	1,337	12.82%	93	260	8,116	121	977	113	829	9	310	6
(V18) (644) Phoenix, AZ	66,660	56,042	84.07%	10,618	15.93%	732	2,005	50,290	469	5,752	321	5,774	499	3,173	216
(V18) (649) Northern Arizona HCS	13,764	11,794	85.69%	1,970	14.31%	162	498	10,955	55	839	125	1,440	128	415	113
(V18) (678) Southern Arizona HCS	50,501	46,924	92.92%	3,577	7.08%	103	141	44,904	59	2,020	61	1,820	12	1,189	0
(V18) (756) El Paso, TX	35,073	28,946	82.53%	6,127	17.47%	361	486	26,901	274	2,045	120	1,839	80	2,494	4
(V19) (436) Fort Harrison, MT	20,095	17,854	88.85%	2,241	11.15%	115	11	16,299	8	1,555	3	1,361	0	580	0
(V19) (442) Cheyenne, WY	13,372	11,721	87.65%	1,651	12.35%	28	141	10,867	118	854	19	717	4	860	0
(V19) (554) Denver, CO	69,054	59,269	85.83%	9,785	14.17%	287	3,331	54,607	979	4,662	869	5,997	868	2,032	411

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(V19) (575) Grand Junction, CO	8,470	7,679	90.66%	791	9.34%	18	47	7,147	26	532	4	470	15	251	2
(V19) (660) Salt Lake City, UT	29,605	24,942	84.25%	4,663	15.75%	799	641	22,733	442	2,209	32	2,714	27	1,598	61
(V19) (666) Sheridan, WY	4,933	4,551	92.26%	382	7.74%	21	0	4,132	0	419	0	287	0	75	0
(V20) (463) Anchorage, AK	6,773	6,260	92.43%	513	7.57%	97	24	5,769	15	491	2	387	2	118	0
(V20) (531) Boise, ID	15,274	12,872	84.27%	2,402	15.73%	44	1,763	11,700	280	1,172	199	1,449	459	723	239
(V20) (648) Portland, OR	70,697	62,801	88.83%	7,896	11.17%	118	2,888	57,445	709	5,356	348	4,290	436	1,397	265
(V20) (653) Roseburg, OR	23,663	19,950	84.31%	3,713	15.69%	53	3,309	18,290	436	1,660	422	1,787	633	826	461
(V20) (663) VA Puget Sound, WA	73,112	64,318	87.97%	8,794	12.03%	447	1,177	59,371	122	4,947	158	5,840	303	1,952	332
(V20) (668) Spokane, WA	23,126	19,965	86.33%	3,161	13.67%	221	1,543	18,884	282	1,081	71	1,417	260	956	294
(V20) (687) Walla Walla, WA	7,979	6,975	87.42%	1,004	12.58%	45	127	6,381	43	594	41	602	25	301	10
(V20) (692) White City, OR	12,421	10,955	88.20%	1,466	11.80%	32	96	10,443	71	512	14	584	7	440	4
(V21) (358) Manila, PI	1,134	1,002	88.36%	132	11.64%	6	1	846	0	156	0	98	0	33	0
(V21) (459) Honolulu, HI	14,900	13,039	87.51%	1,861	12.49%	1,593	664	12,074	56	965	31	950	51	418	80
(V21) (570) Fresno, CA	17,127	14,095	82.30%	3,032	17.70%	47	717	12,958	139	1,137	206	1,028	95	1,372	98
(V21) (612) N. California, CA	64,032	55,248	86.28%	8,784	13.72%	1,320	1,914	50,318	476	4,930	580	6,173	539	1,914	187
(V21) (640) Palo Alto, CA	55,087	49,342	89.57%	5,745	10.43%	215	515	45,183	66	4,159	73	3,986	69	1,272	97
(V21) (654) Reno, NV	25,213	21,538	85.42%	3,675	14.58%	101	199	19,423	91	2,115	56	1,902	37	1,098	7
(V21) (662) San Francisco, CA	30,882	27,792	89.99%	3,090	10.01%	1,183	447	25,888	382	1,904	16	1,742	20	910	10
(V22) (593) Las Vegas, NV	58,467	51,405	87.92%	7,062	12.08%	128	1,460	48,577	263	2,828	642	4,213	281	2,046	155
(V22) (600) Long Beach, CA	52,388	49,207	93.93%	3,181	6.07%	1,207	406	46,174	56	3,033	103	2,023	118	595	33
(V22) (605) Loma Linda, CA	60,403	53,882	89.20%	6,521	10.80%	142	1,296	50,541	404	3,341	562	3,862	96	1,663	101
(V22) (664) San Diego, CA	67,381	59,594	88.44%	7,787	11.56%	736	375	55,142	340	4,452	19	4,009	13	2,155	1
(V22) (691) Greater Los Angeles HCS	87,932	76,944	87.50%	10,988	12.50%	437	92	71,423	58	5,521	9	6,364	14	2,754	6
(V23) (437) Fargo, ND	19,929	17,644	88.53%	2,285	11.47%	143	0	16,440	0	1,204	0	1,373	0	660	0
(V23) (438) Sioux Falls, SD	21,087	18,789	89.10%	2,298	10.90%	98	114	17,145	27	1,644	35	1,193	43	768	1
(V23) (568) Black Hills HCS, SD	14,996	13,704	91.38%	1,292	8.62%	185	11	12,692	1	1,012	2	953	6	151	1
(V23) (618) Minneapolis, MN	82,193	75,712	92.11%	6,481	7.89%	333	17	72,391	0	3,321	3	3,534	4	2,376	4
(V23) (636) Central Iowa, IA	21,002	19,244	91.63%	1,758	8.37%	110	66	17,641	34	1,603	4	1,270	7	315	8
(V23) (636) Iowa City, IA	35,373	32,100	90.75%	3,273	9.25%	110	55	29,913	37	2,187	13	1,552	1	685	1
(V23) (636) Nebraska-W Iowa, NE	36,555	33,686	92.15%	2,869	7.85%	512	131	31,812	41	1,874	64	1,735	16	905	8
(V23) (656) St. Cloud, MN	40,716	38,085	93.54%	2,631	6.46%	346	16	36,413	9	1,672	2	1,684	5	731	0
Grand Total (6/1/14)	6,186,720	5,564,735	89.95%	621,985	10.05%	46,429	56,271	5,217,303	17,613	347,432	9,920	341,207	10,069	177,959	5,805
Grand Total (5/15/14)	6,004,350	5,762,291	95.97%	242,059	4.03%	63,869	57,436	5,542,276	20,904	220,015	8,039	141,921	9,206	62,465	5,913

1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.

2. Appointments scheduled 30 Days or under: Number of appointments scheduled between 0-30 days of the reference date (i.e., create date for new patients and desired date for established patients).

3. Percent of Appointments Scheduled 30 Days or under: The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].

Note: Wait Times Computed using Desired Date and Create Date

Facility (Data On 6/1/14)	Total Appts Scheduled ¹	Appts Scheduled 30 Days or Under ²	Percent Appts Scheduled 30 Days or Under ³	Appts Scheduled Over 30 Days ⁴	Percent Appts Scheduled Over 30 Days ⁵	New Enrollee Appt Request ⁶	EWL Count ⁷	Appts Between 0 - 14 Days ⁸	EWL Greater Than 14 Days ⁹	Appts Between 15 - 30 Days ¹⁰	EWL 15-30 Days ¹¹	Appts Between 31 - 60 days ¹²	EWL 31-60 Days ¹³	Appts Between 61 - 90 Days ¹⁴	EWL 61-90 Days ¹⁵
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4. Appointments scheduled over 30 Days: Number of appointments scheduled greater than 30 days of the reference date (i.e., create date for new patients and desired date for established patients).
5. Percent of Appointments Scheduled over 30 Days: The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
6. New Enrollee Appointment Request (NEAR) List: Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled. This data is current as of 6/13/14.
7. Electronic Wait List (EWL) Count: Total number of all new patients (those who have not been seen before in the specific clinic in the previous 24 months) for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].
8. Appointments between 0-14 Days: Number of appointments scheduled between 0-14 days of the reference date (i.e., create date for new patients and desired date for established patients).
9. EWL Less Than or Equal to 14 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL less than 14 days to be scheduled from the date of their appointment request.
10. Appointments between 15-30 Days: Number of appointments scheduled between 15-30 days of the reference date (i.e., create date for new patients and desired date for established patients).
11. EWL 15-30 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 15 and 30 days to be scheduled from the date of their appointment request.
12. Appointments between 31-60 Days: Number of appointments scheduled between 31-60 days of the reference date (i.e., create date for new patients and desired date for established patients).
13. EWL 31-60 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 31 and 60 days to be scheduled from the date of their appointment request.
14. Appointments between 61-90 Days: Number of appointments scheduled between 61-90 days of the reference date (i.e., create date for new patients and desired date for established patients).
15. EWL 61-90 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 61 and 90 days to be scheduled from the date of their appointment request.
16. Appointments between 91-120 Days: Number of appointments scheduled between 91-120 days of the reference date (i.e., create date for new patients and desired date for established patients).
17. EWL 91-120 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 91 and 120 days to be scheduled from the date of their appointment request.
18. Appointments Greater Than 120 Days: Number of appointments scheduled greater than 120 days of the reference date (i.e., create date for new patients and desired date for established patients).
19. EWL Greater Than 120 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL greater than 120 days to be scheduled from the date of their appointment request.
20. PROSPECTIVE: New Patient PC Avg Wait Time: Average (Avg) waiting time for a new patient (those who have not been seen before in the specific clinic in the previous 24 months) for a future Primary Care (PC) appointment.
21. PROSPECTIVE: Established Patient PC Avg Wait Time: Average waiting time for an established patient for a future Primary Care (PC) appointment.
22. PROSPECTIVE: New Patient SC Avg Wait Time: Average (Avg) waiting time for a new patient (those who have not been seen before in the specific clinic in the previous 24 months) for a future Specialty Care (SC) appointment.
23. PROSPECTIVE: Established Patient SC Avg Wait Time: Average waiting time for an established patient for a future Specialty Care (SC) appointment.
24. PROSPECTIVE: New Patient MH Avg Wait Time: Average (Avg) waiting time for a new patient (those who have not been seen before in the specific clinic in the previous 24 months) for a future Mental Health (MH) appointment.
25. PROSPECTIVE: Established Patient MH Avg Wait Time: Average waiting time for an established patient for a future Mental Health (MH) appointment.
26. RETROSPECTIVE: New Patient Completed PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of April 2014
27. RETROSPECTIVE: New Patient Completed SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of April 2014.
28. RETROSPECTIVE: New Patient Completed MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of April 2014.

Note: Wait Times Computed using Desired Date and Create Date

Facility (Data On 6/1/14)	Appts Between 91 - 120 Days ¹⁶	EWL 91-120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL Greater Than 120 Days ¹⁹	Prospective Wait Time Averages						Retrospective Wait Time Average		
					New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵	New Patient Completed PC Avg Wait Time ²⁶	New Patient Completed SC Avg Wait Time ²⁷	New Patient Completed MH Avg Wait Time ²⁸
(V01) (402) Togus, ME	515	0	671	0	38.58	1.60	52.49	3.44	27.69	1.36	25.00	22.00	14.00
(V01) (405) White River Junction, VT	223	0	282	0	29.11	1.50	47.62	4.39	27.17	1.10	9.00	17.00	7.00
(V01) (518) Bedford, MA	19	0	20	63	16.56	1.34	33.63	8.28	32.17	4.45	8.00	19.00	6.00
(V01) (523) VA Boston HCS, MA	347	14	419	147	58.03	1.35	50.63	3.48	25.50	2.79	19.00	16.00	8.00
(V01) (608) Manchester, NH	69	59	20	30	16.07	1.48	38.69	3.84	24.87	3.35	9.00	20.00	7.00
(V01) (631) VA Central Western Massachusetts HCS	828	0	343	0	67.95	11.61	70.12	9.08	19.60	2.91	32.00	28.00	7.00
(V01) (650) Providence, RI	164	0	199	6	65.90	3.85	31.02	4.48	31.37	5.44	34.00	14.00	6.00
(V01) (689) VA Connecticut HCS, CT	265	1	411	6	21.14	1.20	33.83	3.83	18.41	3.96	14.00	15.00	6.00
(V02) (528) Albany, NY	317	0	111	0	34.76	0.93	46.01	1.87	22.33	2.94	18.00	19.00	8.00
(V02) (528) Bath, NY	104	0	17	0	28.45	2.63	54.84	5.29	28.78	0.08	16.00	28.00	9.00
(V02) (528) Canandaigua, NY	57	0	35	0	49.92	2.77	36.34	2.59	18.17	0.89	40.00	18.00	7.00
(V02) (528) Syracuse, NY	588	1	434	0	50.66	2.58	49.89	9.80	33.92	1.10	28.00	23.00	13.00
(V02) (528) Western New York, NY	116	0	124	0	29.65	2.44	38.15	2.57	31.90	4.95	15.00	17.00	10.00
(V03) (526) Bronx, NY	37	0	7	0	31.86	2.09	34.15	2.18	31.78	1.46	19.00	13.00	10.00
(V03) (561) New Jersey HCS, NJ	221	0	155	3	23.42	0.98	45.80	4.33	25.53	1.64	14.00	25.00	11.00
(V03) (620) VA Hudson Valley HCS, NY	20	0	6	0	28.39	3.19	32.25	2.69	22.75	2.07	18.00	17.00	8.00
(V03) (630) New York Harbor HCS, NY	66	0	20	0	28.06	0.80	26.22	1.54	25.43	0.75	18.00	12.00	13.00
(V03) (632) Northport, NY	96	0	48	0	25.88	3.15	38.61	3.70	22.36	0.87	14.00	21.00	9.00
(V04) (460) Wilmington, DE	119	3	110	20	56.75	3.17	43.13	3.75	27.62	1.44	36.00	23.00	12.00
(V04) (503) Altoona, PA	79	0	55	0	35.17	2.54	45.08	4.59	30.80	2.78	19.00	17.00	13.00
(V04) (529) Butler, PA	31	0	21	0	39.39	0.41	33.51	0.74	19.54	0.72	9.00	11.00	12.00
(V04) (540) Clarksburg, WV	239	0	238	1	15.14	4.15	49.06	2.49	57.64	1.30	8.00	21.00	11.00
(V04) (542) Coatesville, PA	15	0	15	0	15.97	1.56	22.97	2.02	26.93	1.01	9.00	10.00	10.00
(V04) (562) Erie, PA	49	0	48	0	21.55	0.88	33.58	2.67	35.66	0.28	13.00	14.00	11.00
(V04) (595) Lebanon, PA	322	0	294	0	22.43	1.24	50.56	2.73	22.10	1.34	13.00	24.00	12.00
(V04) (642) Philadelphia, PA	1,069	6	967	31	36.96	2.67	62.03	9.48	36.70	3.31	22.00	28.00	22.00
(V04) (646) Pittsburgh, PA	425	0	185	0	46.66	1.44	44.03	3.41	30.10	1.11	25.00	21.00	7.00
(V04) (693) Wilkes-Barre, PA	52	0	160	0	20.73	0.95	26.89	1.02	22.56	0.34	11.00	14.00	9.00
(V05) (512) Baltimore HCS, MD	878	47	236	78	85.50	4.16	45.94	5.41	32.90	3.04	36.00	22.00	6.00
(V05) (613) Martinsburg, WV	249	3	120	4	48.23	3.33	35.32	5.55	30.83	1.87	23.00	14.00	10.00
(V05) (688) Washington, DC	136	0	59	0	36.02	6.30	37.26	4.27	37.84	7.47	20.00	20.00	16.00
(V06) (517) Beckley, WV	119	9	15	18	35.45	2.41	42.01	5.29	39.18	3.00	16.00	25.00	11.00
(V06) (558) Durham, NC	796	0	873	7	62.21	5.79	58.48	5.25	61.89	3.31	34.00	32.00	23.00
(V06) (565) Fayetteville, NC	1,411	48	601	286	91.32	29.57	63.46	9.52	28.43	3.18	63.00	32.00	12.00
(V06) (590) Hampton, VA	431	0	174	0	40.69	9.95	51.47	5.12	31.88	3.29	27.00	28.00	12.00
(V06) (637) Asheville, NC	687	0	180	0	22.75	5.35	47.99	4.54	34.02	4.17	25.00	26.00	10.00

Note: Wait Times Computed using Desired Date and Create Date

Facility (Data On 6/1/14)	Appts Between 91 - 120 Days ¹⁶	EWL 91-120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL Than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵	New Patient Completed PC Avg Wait Time ²⁶	New Patient Completed SC Avg Wait Time ²⁷	New Patient Completed MH Avg Wait Time ²⁸
(V06) (652) Richmond, VA	1,019	1	644	1	71.76	5.24	56.05	4.94	31.59	4.22	37.00	38.00	12.00
(V06) (658) Salem, VA	545	37	109	17	40.17	2.74	55.42	5.71	34.98	0.82	19.00	29.00	5.00
(V06) (659) Salisbury, NC	1,325	10	868	49	28.21	3.08	56.39	4.62	35.16	7.86	19.00	27.00	15.00
(V07) (508) Atlanta, GA	506	0	1,076	0	65.89	8.67	53.61	3.93	23.22	2.18	44.00	27.00	7.00
(V07) (509) Augusta, GA	294	0	303	0	25.36	2.50	55.59	4.49	47.96	0.41	14.00	28.00	24.00
(V07) (521) Birmingham, AL	282	0	531	0	25.09	0.64	47.43	2.64	28.06	0.95	18.00	23.00	10.00
(V07) (534) Charleston, SC	597	0	70	0	40.09	2.72	51.00	3.38	34.76	1.71	28.00	28.00	11.00
(V07) (544) Columbia, SC	1,281	18	742	299	63.95	8.70	64.51	8.03	42.22	3.75	45.00	40.00	11.00
(V07) (557) Dublin, GA	251	0	137	0	57.47	6.85	47.22	5.29	44.96	2.81	29.00	34.00	15.00
(V07) (619) Central Alabama Veterans HCS, AL	974	3	540	12	69.23	5.30	62.40	6.97	47.86	12.52	40.00	34.00	10.00
(V07) (679) Tuscaloosa, AL	52	0	10	9	34.52	1.50	41.17	0.55	17.65	0.50	30.00	17.00	4.00
(V08) (516) Bay Pines, FL	1,032	10	1,503	30	50.53	3.03	50.86	4.55	42.90	2.25	41.00	25.00	29.00
(V08) (546) Miami, FL	944	79	389	77	44.18	5.06	54.75	5.58	23.26	1.22	23.00	30.00	7.00
(V08) (548) West Palm Beach, FL	389	6	66	0	25.87	0.60	41.77	2.42	27.02	0.56	12.00	20.00	13.00
(V08) (573) Gainesville, FL	2,656	169	1,030	1,084	48.39	5.40	57.58	10.27	32.42	1.97	42.00	32.00	14.00
(V08) (672) San Juan, PR	748	3	594	3	62.96	1.87	43.42	2.31	53.63	1.81	29.00	26.00	31.00
(V08) (673) Tampa, FL	2,051	31	1,220	180	28.30	1.71	60.14	6.66	23.67	3.48	13.00	26.00	9.00
(V08) (675) Orlando, FL	983	134	853	247	36.69	1.34	53.65	4.71	33.25	0.66	18.00	31.00	13.00
(V09) (581) Huntington, WV	101	0	14	0	33.65	8.00	40.73	3.62	24.54	1.47	13.00	21.00	9.00
(V09) (596) Lexington, KY	114	11	86	101	53.59	5.05	34.75	5.72	37.52	3.86	36.00	18.00	7.00
(V09) (603) Louisville, KY	415	10	553	42	25.15	3.37	50.00	3.57	19.39	2.32	15.00	23.00	7.00
(V09) (614) Memphis, TN	190	0	180	66	49.59	2.14	49.64	2.88	35.29	1.41	25.00	29.00	14.00
(V09) (621) Mountain Home, TN	1,014	58	510	357	67.49	5.87	67.52	2.93	31.04	2.12	29.00	36.00	12.00
(V09) (626) Middle Tennessee HCS, TN	2,390	561	2,172	1,291	60.90	3.70	73.69	1.91	42.75	2.43	31.00	36.00	55.00
(V10) (538) Chillicothe, OH	101	10	18	24	24.53	2.42	38.93	4.11	30.44	2.62	20.00	20.00	13.00
(V10) (539) Cincinnati, OH	272	1	995	1	51.52	1.40	42.17	3.85	21.28	0.92	28.00	21.00	7.00
(V10) (541) Cleveland, OH	83	0	85	0	38.63	2.68	34.12	3.19	29.13	1.54	21.00	20.00	11.00
(V10) (552) Dayton, OH	44	0	11	0	42.25	1.41	35.92	3.67	18.67	1.80	24.00	18.00	9.00
(V10) (757) Columbus, OH	368	0	62	0	36.03	6.79	44.59	6.85	44.93	1.71	24.00	22.00	12.00
(V11) (506) Ann Arbor, MI	1,023	16	258	86	33.83	2.27	57.58	4.24	25.51	2.42	23.00	27.00	13.00
(V11) (515) Battle Creek, MI	20	2	56	1	29.24	1.36	38.17	6.09	20.86	1.60	21.00	21.00	9.00
(V11) (550) Danville, IL	103	0	23	0	23.13	1.81	39.42	2.01	20.47	1.05	13.00	21.00	7.00
(V11) (553) Detroit, MI	542	9	211	22	29.79	0.76	56.54	1.27	19.19	0.30	9.00	33.00	6.00
(V11) (583) Indianapolis, IN	480	0	296	0	55.39	2.77	31.37	3.74	30.84	3.65	32.00	18.00	9.00
(V11) (610) Northern Indiana HCS, IN	148	1	135	0	34.55	4.04	45.08	5.44	33.20	1.46	20.00	22.00	12.00
(V11) (655) Saginaw, MI	92	0	48	0	25.48	1.36	33.19	2.92	22.74	1.19	12.00	23.00	9.00
(V12) (537) Jesse Brown VAMC (Chicago), IL	180	0	18	0	19.61	1.07	37.50	0.96	21.02	1.65	12.00	21.00	11.00

Note: Wait Times Computed using Desired Date and Create Date

Facility (Data On 6/1/14)	Appts Between 91 - 120 Days ¹⁶	EWL 91-120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL Greater Than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵	New Patient Completed PC Avg Wait Time ²⁶	New Patient Completed SC Avg Wait Time ²⁷	New Patient Completed MH Avg Wait Time ²⁸
(V12) (556) Captain James A Lovell FHCC	1	0	0	0	17.44	2.13	21.30	3.15	20.88	2.50	10.00	12.00	6.00
(V12) (578) Hines, IL	32	0	14	0	34.90	3.25	47.54	4.11	21.19	4.91	21.00	27.00	5.00
(V12) (585) Iron Mountain, MI	41	3	29	5	30.91	3.17	36.60	3.45	23.46	1.03	15.00	26.00	9.00
(V12) (607) Madison, WI	147	10	174	80	41.28	1.10	42.88	1.85	25.54	1.66	30.00	25.00	8.00
(V12) (676) Tomah, WI	67	0	26	3	14.74	0.76	43.86	2.08	40.41	1.55	8.00	23.00	18.00
(V12) (695) Milwaukee, WI	416	0	246	3	23.97	0.77	45.52	5.79	47.56	0.83	15.00	25.00	11.00
(V15) (589) Columbia, MO	351	0	531	0	48.23	1.24	62.94	2.85	27.13	1.52	21.00	39.00	11.00
(V15) (589) Eastern KS HCS, KS	343	0	9	0	42.41	1.75	50.29	4.95	36.80	0.77	28.00	28.00	16.00
(V15) (589) Kansas City, MO	433	13	442	45	36.63	1.52	41.28	4.32	40.67	2.90	21.00	19.00	5.00
(V15) (589) Wichita, KS	132	15	8	24	33.85	1.47	46.58	6.98	21.58	2.75	16.00	26.00	10.00
(V15) (657) Marion, IL	64	0	26	0	40.83	2.62	50.87	2.32	26.28	1.65	26.00	25.00	10.00
(V15) (657) Poplar Bluff, MO	47	0	17	0	24.01	2.25	41.21	11.01	31.40	1.70	17.00	26.00	11.00
(V15) (657) St. Louis, MO	960	5	1,848	0	34.74	1.95	83.42	6.01	29.16	4.78	18.00	34.00	12.00
(V16) (502) Alexandria, LA	216	13	313	112	37.99	1.61	55.34	14.42	31.15	2.52	15.00	28.00	15.00
(V16) (520) Gulf Coast HCS, MS	359	4	252	0	47.22	5.55	42.47	7.48	37.94	2.70	34.00	30.00	16.00
(V16) (564) Fayetteville, AR	289	21	335	17	56.83	2.48	43.26	2.50	32.58	3.18	32.00	22.00	12.00
(V16) (580) Houston, TX	734	0	1,291	0	40.48	2.42	50.27	1.11	31.40	0.92	19.00	25.00	16.00
(V16) (586) Jackson, MS	295	4	320	15	34.31	4.68	53.67	2.94	27.02	0.84	27.00	36.00	10.00
(V16) (598) Little Rock, AR	327	0	287	0	47.09	4.29	38.77	3.26	40.38	5.81	22.00	23.00	19.00
(V16) (623) Muskogee, OK	4	14	1	31	29.63	2.89	32.85	2.75	30.79	2.20	23.00	17.00	14.00
(V16) (629) New Orleans, LA	24	0	5	0	40.48	1.71	47.02	3.80	26.54	2.03	33.00	25.00	13.00
(V16) (635) Oklahoma City, OK	130	0	271	0	41.63	2.67	47.60	5.50	36.34	1.95	27.00	31.00	7.00
(V16) (667) Shreveport, LA	203	0	271	2	43.73	3.17	43.60	2.65	31.03	2.44	19.00	24.00	12.00
(V17) (549) Dallas, TX	1,314	47	664	27	57.85	5.78	50.84	6.08	40.44	5.74	30.00	30.00	10.00
(V17) (671) San Antonio, TX	165	0	6	0	32.33	4.11	40.35	2.07	31.01	4.08	24.00	23.00	15.00
(V17) (674) Temple, TX	916	0	694	2	52.73	10.38	51.32	6.52	32.96	4.26	27.00	26.00	9.00
(V17) (740) VA Texas Valley Coastal Bend HCS	928	0	598	19	63.54	14.34	114.01	1.21	23.63	2.49	30.00	48.00	15.00
(V18) (501) New Mexico HCS	882	0	251	5	38.21	10.45	58.19	8.53	36.18	6.00	15.00	24.00	11.00
(V18) (504) Amarillo, TX	62	0	74	0	30.14	1.86	39.85	2.65	61.24	1.57	13.00	23.00	26.00
(V18) (519) Big Spring, TX	117	5	81	6	39.40	11.33	55.15	9.97	33.09	4.22	23.00	20.00	12.00
(V18) (644) Phoenix, AZ	1,234	118	437	382	54.63	4.54	46.17	16.25	41.35	5.42	39.00	26.00	14.00
(V18) (649) Northern Arizona HCS	78	59	37	18	56.63	7.96	49.28	3.99	27.81	0.45	40.00	24.00	11.00
(V18) (678) Southern Arizona HCS	256	0	312	9	27.61	1.68	38.06	1.80	34.55	1.84	15.00	22.00	17.00
(V18) (756) El Paso, TX	1,042	0	752	8	36.70	3.89	79.38	5.56	55.40	13.59	19.00	46.00	18.00
(V19) (436) Fort Harrison, MT	253	0	47	0	50.29	9.22	39.88	3.46	30.54	2.42	25.00	18.00	12.00
(V19) (442) Cheyenne, WY	58	0	16	0	27.50	1.85	51.30	3.78	27.82	2.08	18.00	28.00	8.00
(V19) (554) Denver, CO	1,372	96	384	108	43.20	4.14	53.07	5.84	33.71	10.64	30.00	27.00	10.00

Note: Wait Times Computed using Desired Date and Create Date

Facility (Data On 6/1/14)	Appts Between 91 - 120 Days ¹⁶	EWL 91-120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL Than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵	New Patient Completed PC Avg Wait Time ²⁶	New Patient Completed SC Avg Wait Time ²⁷	New Patient Completed MH Avg Wait Time ²⁸
(V19) (575) Grand Junction, CO	39	0	31	0	57.82	5.37	37.53	2.39	51.56	2.87	30.00	17.00	31.00
(V19) (660) Salt Lake City, UT	308	33	43	46	56.48	8.10	44.98	6.58	19.78	2.31	39.00	23.00	11.00
(V19) (666) Sheridan, WY	13	0	7	0	43.87	4.90	37.73	3.72	24.92	2.78	24.00	18.00	16.00
(V20) (463) Anchorage, AK	8	1	0	4	22.47	1.18	36.56	2.84	15.41	0.42	15.00	21.00	5.00
(V20) (531) Boise, ID	129	163	101	423	24.95	1.31	52.77	6.70	26.43	1.77	15.00	30.00	9.00
(V20) (648) Portland, OR	854	292	1,355	838	88.35	10.84	63.19	4.80	29.97	1.03	61.00	27.00	14.00
(V20) (653) Roseburg, OR	416	186	684	1,171	45.31	4.46	68.91	7.65	48.62	2.44	38.00	43.00	24.00
(V20) (663) VA Puget Sound, WA	577	154	425	108	56.36	7.05	49.02	6.74	31.85	1.17	41.00	22.00	6.00
(V20) (668) Spokane, WA	583	195	205	441	33.03	1.78	64.30	4.71	57.90	6.62	23.00	30.00	11.00
(V20) (687) Walla Walla, WA	62	0	39	8	39.63	5.76	54.45	10.56	27.98	1.69	25.00	28.00	11.00
(V20) (692) White City, OR	347	0	95	0	45.24	3.44	68.76	6.22	60.58	2.54	15.00	36.00	20.00
(V21) (358) Manila, PI	1	0	0	1	29.63	4.77	30.85	5.67	32.91	5.08			
(V21) (459) Honolulu, HI	133	85	360	361	129.88	4.55	39.67	3.03	27.37	1.52	67.00	20.00	8.00
(V21) (570) Fresno, CA	472	33	160	146	21.54	0.54	57.60	12.34	30.48	4.45	11.00	32.00	16.00
(V21) (612) N. California, CA	557	69	140	63	43.18	3.21	41.98	5.97	25.65	2.64	27.00	27.00	11.00
(V21) (640) Palo Alto, CA	234	76	253	134	73.00	4.70	42.53	5.58	23.61	3.55	18.00	25.00	7.00
(V21) (654) Reno, NV	612	6	63	2	35.40	10.79	46.22	11.05	37.50	2.12	39.00	25.00	12.00
(V21) (662) San Francisco, CA	329	14	109	5	28.87	1.27	48.45	3.09	33.90	1.87	19.00	29.00	13.00
(V22) (593) Las Vegas, NV	724	113	79	6	47.18	3.70	48.63	3.50	48.28	1.68	34.00	30.00	17.00
(V22) (600) Long Beach, CA	222	11	341	85	29.12	3.57	48.81	2.44	33.34	1.77	21.00	17.00	9.00
(V22) (605) Loma Linda, CA	499	37	497	96	40.49	2.79	49.93	7.47	28.20	2.59	16.00	27.00	12.00
(V22) (664) San Diego, CA	681	2	942	0	39.98	3.33	44.45	5.81	36.02	1.21	23.00	23.00	12.00
(V22) (691) Greater Los Angeles HCS	1,084	0	786	5	44.11	4.98	53.86	7.68	38.87	2.33	22.00	25.00	28.00
(V23) (437) Fargo, ND	168	0	84	0	31.11	2.76	43.36	3.51	25.32	1.34	17.00	19.00	11.00
(V23) (438) Sioux Falls, SD	149	2	188	6	36.64	4.38	43.49	5.91	47.51	3.72	19.00	19.00	49.00
(V23) (568) Black Hills HCS, SD	114	0	74	1	38.00	2.49	45.93	4.95	41.39	2.26	20.00	20.00	25.00
(V23) (618) Minneapolis, MN	299	4	272	2	27.58	3.05	48.96	3.65	31.09	0.74	18.00	24.00	11.00
(V23) (636) Central Iowa, IA	63	3	110	10	34.88	6.47	37.72	4.84	25.18	2.64	20.00	17.00	24.00
(V23) (636) Iowa City, IA	680	0	356	3	36.84	3.98	52.19	4.22	38.86	1.56	27.00	23.00	44.00
(V23) (636) Nebraska-W Iowa, NE	188	1	41	1	27.35	2.54	42.90	3.10	26.16	1.08	14.00	22.00	10.00
(V23) (656) St. Cloud, MN	99	0	117	0	32.03	2.91	44.32	4.92	42.01	2.02	15.00	20.00	20.00
Grand Total (6/1/14)	59,704	3,278	43,115	9,586									
Grand Total (5/15/14)	24,219	3,386	13,454	9,988									

1. Total Appointments Scheduled: Every scheduled appointment at that facility except surgery and procedures.
2. Appointments scheduled 30 Days or under: Number of appointments scheduled between 0-30 days of the reference date (i.e., create date for new patients and desired date for established patients).
3. Percent of Appointments Scheduled 30 Days or under: The percent of total appointments scheduled within 30 days, not including EWL count [Appointments between 0-14 Days + Appointments between 15-30 Days /Total Appointments].

Note: Wait Times Computed using Desired Date and Create Date

Facility (Data On 6/1/14)	Appts Between 91 - 120 Days ¹⁶	EWL 91-120 Days ¹⁷	Appts Beyond 120 Days ¹⁸	EWL Greater Than 120 Days ¹⁹	New Patient PC Avg Wait Time ²⁰	Established Patient PC Avg Wait Time ²¹	New Patient SC Avg Wait Time ²²	Established Patient SC Avg Wait Time ²³	New Patient MH Avg Wait Time ²⁴	Established Patient MH Avg Wait Time ²⁵	New Patient Completed PC Avg Wait Time ²⁶	New Patient Completed SC Avg Wait Time ²⁷	New Patient Completed MH Avg Wait Time ²⁸
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4. Appointments scheduled over 30 Days: Number of appointments scheduled greater than 30 days of the reference date (i.e., create date for new patients and desired date for established patients).
5. Percent of Appointments Scheduled over 30 Days: The percent of total appointments scheduled beyond 30 days, not including EWL count. [Appointments between 31-60 Days + Appointments between 61-90 Days + Appointments between 91-120 Days/Total Appointments].
6. New Enrollee Appointment Request (NEAR) List: Total number of newly enrolled Veterans that have requested an appointment during the enrollment process during the past 10 years for whom an appointment has not yet been scheduled. This data is current as of 6/13/14.
7. Electronic Wait List (EWL) Count: Total number of all new patients (those who have not been seen before in the specific clinic in the previous 24 months) for whom appointments cannot be scheduled in 90 days or less. [EWL<14 Days + EWL 15-30 Days + EWL 31-60 Days = EWL 91-120 Days + EWL>120 Days].
8. Appointments between 0-14 Days: Number of appointments scheduled between 0-14 days of the reference date (i.e., create date for new patients and desired date for established patients).
9. EWL Less Than or Equal to 14 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL less than 14 days to be scheduled from the date of their appointment request.
10. Appointments between 15-30 Days: Number of appointments scheduled between 15-30 days of the reference date (i.e., create date for new patients and desired date for established patients).
11. EWL 15-30 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 15 and 30 days to be scheduled from the date of their appointment request.
12. Appointments between 31-60 Days: Number of appointments scheduled between 31-60 days of the reference date (i.e., create date for new patients and desired date for established patients).
13. EWL 31-60 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 31 and 60 days to be scheduled from the date of their appointment request.
14. Appointments between 61-90 Days: Number of appointments scheduled between 61-90 days of the reference date (i.e., create date for new patients and desired date for established patients).
15. EWL 61-90 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 61 and 90 days to be scheduled from the date of their appointment request.
16. Appointments between 91-120 Days: Number of appointments scheduled between 91-120 days of the reference date (i.e., create date for new patients and desired date for established patients).
17. EWL 91-120 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL between 91 and 120 days to be scheduled from the date of their appointment request.
18. Appointments Greater Than 120 Days: Number of appointments scheduled greater than 120 days of the reference date (i.e., create date for new patients and desired date for established patients).
19. EWL Greater Than 120 Days: Number of new patients (those who have not been seen before in the specific clinic in the previous 24 months) who have been waiting on the EWL greater than 120 days to be scheduled from the date of their appointment request.
20. PROSPECTIVE: New Patient PC Avg Wait Time: Average (Avg) waiting time for a new patient (those who have not been seen before in the specific clinic in the previous 24 months) for a future Primary Care (PC) appointment.
21. PROSPECTIVE: Established Patient PC Avg Wait Time: Average waiting time for an established patient for a future Primary Care (PC) appointment.
22. PROSPECTIVE: New Patient SC Avg Wait Time: Average (Avg) waiting time for a new patient (those who have not been seen before in the specific clinic in the previous 24 months) for a future Specialty Care (SC) appointment.
23. PROSPECTIVE: Established Patient SC Avg Wait Time: Average waiting time for an established patient for a future Specialty Care (SC) appointment.
24. PROSPECTIVE: New Patient MH Avg Wait Time: Average (Avg) waiting time for a new patient (those who have not been seen before in the specific clinic in the previous 24 months) for a future Mental Health (MH) appointment.
25. PROSPECTIVE: Established Patient MH Avg Wait Time: Average waiting time for an established patient for a future Mental Health (MH) appointment.
26. RETROSPECTIVE: New Patient Completed PC Avg Wait Time: Average waiting time for Primary Care appointments that were completed for the month of April 2014
27. RETROSPECTIVE: New Patient Completed SC Avg Wait Time: Average waiting time for Specialty Care appointments that were completed for the month of April 2014.
28. RETROSPECTIVE: New Patient Completed MH Avg Wait Time: Average waiting time for Mental Health appointments that were completed for the month of April 2014.